



PREHOSPITAL ASSESSMENT SURVEY

GENERAL GUIDELINES – This survey is intended to provide us with a better understanding of the present state of the local prehospital system. It's broken into two parts: Formal and Informal Services. The items listed in the Formal Services section are based on components commonly found in advanced prehospital systems. In countries and communities with limited resources, many if not all of these may be absent. Regardless of the answers included in the Formal Services section, the Informal Services questions should also be filled out.

PART 1. INFORMAL SERVICES – The following six questions should be asked to as many private citizens as possible, encouraging them to offer as specific and candid responses as possible. Questions should be posed as generally as possible, though it may be possible to elicit personal stories, if prudent. (Imagine if a stranger asked you to tell them about how you lost a loved one in a motor crash)

1. What are the most common medical emergencies in this community?
2. How do you call for help?
3. Who will come to help?
4. How do they transport?
5. Where can they take you?
6. How do you pay?

PART 2. FORMAL SERVICES

Manpower – Please describe the type and number of prehospital personnel presently serving.

- Paid/volunteer, full-time/part-time
- Manager, Medical Director, Supervisor, Paramedic, EMT-Basic, First Responder, Lay-responder etc.

Training – Please describe the level of training each of the aforementioned personnel members have received, as well as the name and contact information of any and all educational institutes who provide this training.

- Formal education
- EMS-specific training, licensure, certification (including specialty classes, e.g., ACLS, PHTLS, etc.)

Transportation – Please describe the type, kind and number of prehospital transportation vehicles used.

Communications – Please describe the type and kind of communication systems used.

- Formal emergency access number (national, regional, local)
- Call dispatch center
- Radio communications

Public Safety Agencies – Please describe the type, kind and number of all public safety agencies involved in prehospital emergency medical response, including their present role in prehospital emergency medical services.

- EMS agencies
- Hospital agencies
- Fire/Police Departments
- Civil Guard
- Military
- Government agencies
- Community Groups

Facilities – Please describe the type and number of facilities used.

- Personnel facilities (i.e., quarters, stations)
- Supply
- Garage/Vehicle Maintenance
- Agency headquarters



Hospital/Clinic Access – Please describe the number and type of hospitals, medical centers, and/or clinics that patients are transported to, including their capabilities, specialty care offered and governing organization.

- Emergency Departments
- Regional/Referral Hospitals
- Teaching Hospitals
- Trauma Centers
- Critical Care Units
- Local clinics
- Urgent Care
- Primary Care

Emergency Response Demographics/Coordinated Patient Record-Keeping – Please describe the type and kind of coordinated patient record-keeping programs and policies implemented within the EMS service.

- If possible, please attach a blank copy of sample Prehospital Care Reports (PCRs), as well as Against Medical Advice (AMA) forms and policies

Public Information and Education – Please describe any and all programs implemented to inform the public about services offered. Offer examples and try to identify who is sponsoring them – e.g., drunk driving, seatbelts, helmets, HIV/AIDS, pregnant mothers

- Public health initiatives
- Public service announcements
- Prevention training
- First Aid programs

Monitoring & Evaluation, and Medical Review – Please describe any and all M&E policies, Quality Assurance and/or Quality Improvement reviews, as well as medical oversight and disciplinary review.

Disaster Plan – Please describe or include copies of any and all disaster response plans that have been implemented, including inter-agency coordination. Likewise, please describe/include copies of any and all past experiences in disaster response, including After-Action Reports and/or international agencies from whom you have received support.

Mutual Aid – Please describe or include copies any mutual aid agreements implemented to support your EMS system, including type and number of available resources.

Consumer Participation – Please describe the type, kind and number of consumer participation programs implemented in your community.

- Present call volume and emergency response demographics in target area
- Collections
- Fund recuperation
- Funding
- Fundraising

External Participation – Please list any and all additional organizations that are currently working in the target area, including non-governmental, faith-based or civic organizations.